# Scrutiny of TRA Halls in Southwark

Housing, Environment, Transport and Community Safety Scrutiny Sub-committee

## The issues

- Provision across the borough
- Oversight and transparency
- Fair Rents
- Stock condition and maintenance
- Utilisation
- Other issues?

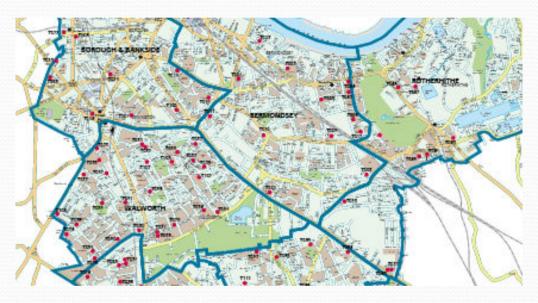
### Principles of the Scrutiny

- Focused on halls (not a more general scrutiny of tenant engagement)
- Improve facilities for tenants
- Improve access
- At least cost neutral?
- No "blank sheet of paper"
- Fairness

## **Methods for Scrutiny**

- Work with tenant working party
- Collecting data from officers
- Survey of TRAs?
- Survey of tenants?
- Secret shopper visits?
- Review of TRA Accounts
- Others?

### Provision across the borough



- Who has what and where?
- Is it fair ?
- Is it worth changing?

# Governance, oversight & transparency

- Preventing fraud
- Preventing cliques forming
- Officer support
- Who's got the keys?

#### Fair rents



- Some pay nothing, others £30 a week
- Single rent covering all bills
- What does a new fair system look like?

### Use of halls

- Are some halls "taken over" by particular activities?
- Are people made welcome?
- Are some under utilised?
- How many are empty?
- Could some be converted to homes?

### Stock condition and Maintenance

- What is the investment need?
- Is the council's approach the right one?

## Next steps?

- Additional issues from today's discussion
- Meet with tenant working party
- Further meetings with officers
- Survey of TRAs and tenants
- Secret shopper visits
- Cabinet member interview
- Review of TRA Accounts
- Others?